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## **PUBLIC NOTICE: MATATIELE ROLLS OVER TOKEN IDENTIFIER (TID) ROLLOVER IN WARD 19 & 20**

The rollover of prepaid meters to the new Key Revision Number 2 (KNR) or Token Identifier (TID) will be implemented in Ward 19 & 20 between April and May 2024 (exact dates to communicated).

This exercise requires a complete audit of all properties that falls under the Matatiele Local Municipality Utility area.

TID Rollover has to be performed to avoid prepayment meters installed in the Matatiele Local Municipality from not being able to dispense electricity by the 24<sup>th</sup> of November 2024. The technical remedy is to reset each meter by means of entering two (2) special tokens (key change tokens) before November 2024.

Any tokens generated after this date and utilizing the 24bit TID will be rejected by the meters as being old tokens as the TID value embedded in the token will have reset back to 0.

This requires an authorized field worker instructed by the Municipality to audit all properties' prepaid electricity meters to perform this remedy.

The Municipality will start visiting each property to ensure that all meters are rolled over before the looming November 2024 deadline.

A request is made to all prepaid customers to allow access to authorized field workers to perform such audits.

For more information please visit [www.tidrollover.com](http://www.tidrollover.com) or any queries in this regard, please contact Mr. Delwyn Gunkel 039 737 8203.

Building Better Matatiele Together.

**MR. L. MATIWANE**

**MUNICIPAL MANAGER**

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Electrical Services: 079 522 9770 Prepaid Sales: 079 523 322 Finance Office: 039 737 3565 Disaster and Fire: 039-2560610/079 523 2223  
Police(SAPS): 039-7379904/9905 Water: 082 520 1476 Ambulance: 10177 Traffic: 079 522 9774

